

‘Annexure A’

(pursuant to BSE Notice no. 20220614-15 dated 14-Jun-2022, NSE Circular Ref No.: 11/2022 dated 03-Jun-2022 and CDSL Communique CDSL/IG/DP/2022/468 dated 17-Aug-2022 & CDSL/IG/DP/2022/653 dated 10-Nov-2022 as amended)

Investor Grievance Escalation Matrix

Details of	Contact Person	Address	Contact No	Email Id	Working Hours
Investor Grievance Email Id	N.A	N.A	N.A	bdssplquery@gmail.com	N.A
Customer Care/Client Servicing	Anil Kadam	Mulla House 1 st Fl, 51 M G Road Fort Mumbai 400001	22042990/9323280047	bdsspl63@bdshroffspl.com	Monday to Friday 9.30am to 6 pm
Head of Customer Care/Client Servicing	Haresh Desai	Mulla House 1 st Fl, 51 M G Road Fort Mumbai 400001	22850062/9820021519	hareshdesai@bdshroffspl.com	Monday to Friday 9.30am to 6 pm
Compliance Officer	Cyrus B Shroff	Mulla House 1 st Fl, 51 M G Road Fort Mumbai 400001	9820073305	cumiandcyrus@gmail.com	Monday to Friday 9.30am to 6 pm
Chief Executive Officer	Cyrus B Shroff	Mulla House 1 st Fl, 51 M G Road Fort Mumbai 400001	9820073305	cyrusshroff@bdshroffspl.com	Monday to Friday 9.30am to 6 pm